

# PacificSource Health Plans

## Individual and Family Policy Application

---

Thank you for choosing PacificSource! You may also apply online at **PacificSource.com/find-a-plan**.

### 1. What you'll need to complete this application:

- A blue or black pen.
- Health information for all family members applying, including the names and dosages of any medications.
- The name (and if possible, the address and phone numbers) of doctors or other healthcare providers you and your family use.
- Information, such as your old ID card, from any insurance company that currently or recently covered you or your family.
- A copy of any documentation you may need to show legal guardianship. If you are part of an unregistered domestic partnership, attach a notarized Affidavit of Domestic Partnership (found on our website under For Employers > Forms and Materials > Administrative Forms).

### 2. You are eligible to apply if:

- You are under age 65 or otherwise not eligible for Medicare.
- You are a resident of the state of Oregon.
- Your spouse/domestic partner (if applicable) is your legal spouse or registered domestic partner. (See #1 for unregistered domestic partners.)
- Your children (if applicable) are your natural or adopted children, under age 26 or you are their legal guardian.
- Your employer will not be paying, or reimbursing you for, any part of the premium.
- You do not have other health insurance, or you will be cancelling any other health insurance if you are accepted for a PacificSource policy.

### 3. Where to send this application when you've finished:

**Mail:** PacificSource Health Plans  
PO Box 7068  
Springfield, OR 97475-0068

**Fax:** (541) 225-3646

**Email:** individual@pacificsource.com



## 4. What type of coverage would you like?

### New Coverage

- For myself only
- For myself and my family
- For my child(ren) or legal dependent(s) only\*

\*For this option, complete a separate application for each child. If the child is age 18 or older, they should complete and sign their own application.

OR

### Change to my Current Coverage

Current Member ID # \_\_\_\_\_

- Add family member(s)

Reason:

- Change my plan as shown below

## Choose a plan and a deductible (check one):

- Premiere**     \$1,000     \$2,500     \$5,000     \$7,500     \$10,000
- Preferred**     \$500     \$1,000     \$2,500     \$5,000     \$7,500     \$10,000
- Balance**     \$2,500     \$5,000     \$7,500
- Value Option**     \$2,500     \$5,000     \$7,500     \$10,000
- HSA**     \$1,500     \$2,000     \$3,000     \$5,000



What date would you like the coverage to begin? (The date must be within 60 days of the date you sign this application.)  1st or  15th of \_\_\_\_\_ / \_\_\_\_\_ Mo/Yr

## 5. Enrolling Myself and My Family

Name (First, MI, Last)	Gender (M/F)	Social Security Number	Date of Birth (MM-DD-YYYY)	Height (ft. in.)	Weight
Myself: ▶	▶	▶	▶	▶	▶
My spouse or domestic partner: ▶	▶	▶	▶	▶	▶
My dependent child: ▶	▶	▶	▶	▶	▶
My dependent child: ▶	▶	▶	▶	▶	▶
My dependent child: ▶	▶	▶	▶	▶	▶
Address: ▶	Email: ▶				
Mailing address (if different): ▶	Phone: ▶				

Attach additional pages if needed.  I have attached \_\_\_ page(s).

If any of the applicants are not approved for coverage, would you like a policy issued for those who were approved?.....  Yes  No

Would you like to add optional alcoholism coverage? .....  Yes  No

Would you like to apply for a PacificSource Individual dental policy?.....  Yes  No

## 6. My Other Insurance Information

- A.** Do you, or any people listed on this application, have other active health insurance coverage, including Medicare, Medicare Advantage, or Medicare supplemental coverage? .....  Yes  No

Name of other insurance company (include address and phone number if available): ▶	
Name(s) of individual(s) covered under the policy: ▶	
Date coverage began: ____ / ____ / ____	Policy number: ▶
Date coverage ended: ____ / ____ / ____	If group insurance, name of group: ▶
<input type="checkbox"/> Coverage is still in effect	

**Remember:** any other active coverage must be terminated before you can be issued a PacificSource individual and family plan.

- B.** Do you, or any people listed on this application, work for an employer who offers health insurance benefits to employees? .....  Yes  No

Are you, or any people listed on this application, enrolled in the employer's plan? .....  Yes  No

If no, why? \_\_\_\_\_

- C.** In the last five years, have you, or any people listed on this application, had PacificSource coverage? .....  Yes  No

If yes, PacificSource may review its claims history for that time period. Please provide the name(s), Social Security number(s), and Member ID number(s) (if available) for those who had coverage.

Name: \_\_\_\_\_ Social Security number: \_\_\_\_\_ Member ID number: \_\_\_\_\_

Name: \_\_\_\_\_ Social Security number: \_\_\_\_\_ Member ID number: \_\_\_\_\_

Name: \_\_\_\_\_ Social Security number: \_\_\_\_\_ Member ID number: \_\_\_\_\_

- D.** In the last five years, have you, or any people listed on this application, had coverage declined, postponed, or restricted, or had increased premium for health reasons by another life or health insurance company? .....  Yes  No

If yes, please provide the name of the person, the reason for the action, date of the action, and the name of the insurance company:

---



---



**An important note about Creditable Coverage and Pre-existing Conditions:**

If you currently have, or have had prior health insurance and it has been less than 63 days since that coverage ended, you may be eligible for credit to reduce (or waive) any pre-existing condition waiting periods your new policy may have. To receive this credit, please provide us with a Certificate of Coverage (also called a "COC") from your previous insurance company.

**Need help? If you have questions about any part of this application, we'd be happy to help. You can reach an Individual Sales Representative at (866) 695-8684.**

## 7. My Family's Health Information

You are not required to disclose any information on any part of this application about genetic testing or genetic information related to you or to any blood relative. You are not required to disclose any decision by any insurance company that is based on a genetic test or on genetic information. A person under the age of 19 applying for an individual health benefit plan may not be denied enrollment or excluded from coverage due to health reasons. However we still need complete health history for the last five years in case coordination of care is needed.

Please mark either "Yes" or "No" for each item (**for you and any family members requesting coverage**). Provide details on page 6 to any questions answered "Yes." (For the purpose of these questions, chronic means persistent, continuous, or periodic, or a combination of any of these terms.)

**Within the last five years**, has anyone listed on this application had any medical advice, diagnosis, care, or treatment, including prescribed medications, recommended or received from a licensed healthcare professional. Or, within the last five years, has anyone listed on this application had any illness, ailment, injury, health problem, symptoms, physical impairment, surgery, or hospital confinement related to any of the following conditions:

1. AIDS, ARC, HIV positive.....  Yes  No
  2. Alcohol/chemical/drug abuse/habit.....  Yes  No
  3. Anemia/chronic fatigue.....  Yes  No
  4. Appendicitis/chronic abdominal pain.....  Yes  No
  5. Back/neck/spine.....  Yes  No
  6. Birth defect/congenital deformities .....  Yes  No
  7. Bladder/urinary tract .....  Yes  No
  8. Blood/circulatory .....  Yes  No
  9. Bone/orthopedic .....  Yes  No
  10. Brain disease or injury/concussion.....  Yes  No
  11. Breast (lumps or masses).....  Yes  No
  12. Cancer.....  Yes  No
  13. Chemotherapy/radiation treatment.....  Yes  No
  14. a. Colon/rectum/intestine/bowel .....  Yes  No  
b. Blood in stool.....  Yes  No
  15. Convulsion/seizures/epilepsy .....  Yes  No
  16. Diabetes/sugar in urine.....  Yes  No
  17. Chronic ear/nose/throat/tonsil condition/disease/  
disorder .....  Yes  No
  18. Eating disorders such as, but not limited to, anorexia  
or bulimia .....  Yes  No
  19. Emphysema/asthma/chronic lung disease (COPD)  
.....  Yes  No
  20. Endocrine/gland/hormone system .....  Yes  No
  21. Disease or injury of eye/cataract/glaucoma  
.....  Yes  No
  22. Gallbladder/pancreatic disease.....  Yes  No
  23. Chronic headaches/migraines.....  Yes  No
  24. Heart/chest pain/angina .....  Yes  No
  25. Hernia .....  Yes  No
  26. High cholesterol (if "Yes," record last reading on page  
6).....  Yes  No
  27. High blood pressure (if "Yes," record last reading on  
page 6).....  Yes  No
  28. Kidney/kidney stones.....  Yes  No
  29. Knee/shoulder/hip/other joints.....  Yes  No
  30. Liver condition/hepatitis .....  Yes  No
  31. Lupus, chronic muscle pain, muscle injury or disease,  
or fibromyalgia .....  Yes  No
  32. a. Mental/emotional condition/depression  
.....  Yes  No  
b. Therapy/counseling within last five years (if "Yes,"  
record date of last session on page 6) .....  Yes  No
  33. Neurological condition/disease/injury .....  Yes  No
  34. Phlebitis/blood clot.....  Yes  No
  35. Osteoarthritis/osteoporosis/osteopenia...  Yes  No
  36. Prostate/elevated PSA/prostatitis.....  Yes  No
  37. Reproductive system disorder/infertility..  Yes  No
  38. Chronic respiratory/lung condition.....  Yes  No
  39. Rheumatoid arthritis .....  Yes  No
  40. Sexually transmitted diseases .....  Yes  No
  41. Skin condition, abnormal or cancerous moles, or  
eczema/cysts/cancer.....  Yes  No
  42. Sleep apnea/chronic sleep disorder .....  Yes  No
  43. Stomach disorders/ulcer/acid reflux.....  Yes  No
  44. Stroke/paralysis/seizures .....  Yes  No
  45. Tumors.....  Yes  No
  46. TMJ/jaw joint .....  Yes  No
  47. Weight fluctuation (+/- 20 lbs.) .....  Yes  No
  48. Cosmetic surgery/implants, use of prosthetic devices/  
limbs .....  Yes  No
  49. Has any person on this application used tobacco  
products in any form within the last 5 years?  
.....  Yes  No
- Applicant name: \_\_\_\_\_  
Type of product: \_\_\_\_\_  
Applicant name: \_\_\_\_\_  
Type of product: \_\_\_\_\_  
Applicant name: \_\_\_\_\_  
Type of product: \_\_\_\_\_

50. Please provide the following information for each **female** on this application:

	Applicant Name: ▶	Applicant Name: ▶	Applicant Name: ▶
a. Initial menstrual cycle begun?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
b. Date of last menstrual period:			
c. If (b) is more than 35 days ago, please explain:			
d. Excessive or absent menstrual bleeding?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
e. If (d) is "Yes" please explain:			
If using Depo Provera, date of last shot:			
Abnormal Pap smears?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Prior cesarean section or miscarriage?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

51. Is any person on this application now pregnant? .....  Yes  No

If yes, name: \_\_\_\_\_ Due date: \_\_\_\_\_

52. Is any person on this application, including male applicants and dependent males or females, responsible for a current pregnancy? .....  Yes  No

If yes, name: \_\_\_\_\_ Due date: \_\_\_\_\_

53. Please provide the following information for each person on this application. Within the **last five years**, has any person on this application:

- Had any medical advice, diagnosis, care, or treatment, including prescribed medication, recommended or received from a licensed healthcare professional not listed above? .....  Yes  No
- Had any illness, ailment, injury, health problem, symptoms, physical impairment, surgery, or hospital confinement not listed above? .....  Yes  No
- Had chronic cough, fatigue, diarrhea, or enlarged glands? .....  Yes  No
- Been advised to have or contemplated having an operation or medical procedure not yet performed? .....  Yes  No
- Been scheduled to see a healthcare provider (at a future date)? .....  Yes  No
- Taken any prescription medication on a regular basis? .....  Yes  No

54. List all medication currently being taken by any person on this application:

Applicant name	Medications	Prescribed by	Date prescribed
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	
▶	Name: Dosage: Frequency:	Provider name: Address: Phone:	

## Health History Details

Please provide specific details below to each question answered "Yes" on pages 4 through 5. Include applicant's name; the number of the question to which you answered "Yes"; the condition, treatment and date; the result of treatment, including any medications; and the name, address, and telephone number of the attending physician, other healthcare provider, or clinic/hospital.

Applicant name	Question number	Start to end dates	Condition	Treatment, including medications	Final result	Healthcare provider or hospital
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:

## Health History Details, continued

Applicant name	Question number	Start to end dates	Condition	Treatment, including medications	Final result	Healthcare provider or hospital
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:
▶					<input type="checkbox"/> Ongoing <input type="checkbox"/> Resolved	Name: Address: Phone:

Attach additional pages, if necessary.  I have attached \_\_\_ page(s).

Name, address, and telephone number of medical provider with current medical records/history: \_\_\_\_\_

---



---



---



---





## 9. Certify, Authorize, and Sign

Be sure to sign and date the application on the following page. Your spouse's or domestic partner's signature is also required (if applicable) as is the signature of any child over the age of 18. Your signature applies to both the "Certification of Completeness and Correctness" and "Authorization for Release of Information."

### Certification of Completeness and Correctness

I affirm that the answers given in this application are complete and correct. I am providing these answers as part of the application procedure required by PacificSource to enroll in their insurance coverage. I understand that if this application contains any intentional misrepresentation of material fact, PacificSource may, within the first two years of coverage, deny coverage, modify or cancel the contract, and/or take any other legal action available to it by law. I further understand that if the misrepresentation amounts to fraud, PacificSource may deny coverage, modify or cancel the contract, or take other legal action available to it by law even after the first two years of coverage. I will promptly inform PacificSource in writing if anything happens before my coverage takes effect that makes the information I have provided on this application incomplete or incorrect. I understand and agree that no coverage will be in force until approved by PacificSource. If approved, coverage will be in force as of the effective date determined by PacificSource. A representative of PacificSource may contact me to clarify answers on this application. Representations made by the applicant are deemed to be representations made on behalf of each person covered under this policy. However, changes to the application will not be effective until approved in writing by the applicant. An application received by PacificSource requiring alterations will be modified by amendment and sent to the applicant for signature. As the applicant, I understand I have the right to inspect the information in my file.

### Authorization for Release of Information

Names of all applicants: \_\_\_\_\_

ID # or Social Security # for all applicants: \_\_\_\_\_

I (We) authorize any physician, healthcare provider, hospital, insurance or reinsurance company, or the Medical Information Bureau, Inc., to use and disclose a copy of my protected health information to PacificSource Health Plans, PO Box 7068, Springfield, Oregon 97475 for the purpose of enrollment determination or eligibility and policy underwriting.

My protected health information includes medical records, emergency and urgent care records, billing statements, diagnostic imaging reports, transcribed hospital reports, clinical office chart notes, laboratory reports, dental records, pathology reports, physical therapy records, hospital records (including nursing records and progress notes), and any personal or medical information related to the purpose of this authorization. Information obtained with this authorization will be used solely for the purpose defined above and will be limited to the minimum necessary information needed to achieve that purpose.

If the information to be disclosed contains any of the types of records or information listed immediately below, additional laws relating to use and disclosure of the information may apply. I (We) understand and agree that such information will be disclosed if I place my initials in the applicable space next to the type of information to be included with the disclosure:

I understand I have the right to refuse to initial this authorization. My refusal to initial this authorization could affect my enrollment in a health plan, eligibility for health benefits, and claims payment.

\_\_\_\_\_ HIV/AIDS test or result information and related records      \_\_\_\_\_ Mental health information

\_\_\_\_\_ Drug/alcohol diagnosis, treatment, or referral information      \_\_\_\_\_ Genetic testing information

I have the right to revoke this authorization in writing at any time. If I revoke this authorization, the information described above will no longer be used or disclosed for the reasons covered by this written authorization except to the extent that action has been taken in reliance on this authorization. Any uses or disclosures already made with my permission cannot be taken back. I understand that revocation of this authorization could affect my enrollment in a health plan, eligibility for benefits, and payment of claims.

To revoke this authorization, please send a written statement to PacificSource Health Plans, Compliance Department, PO Box 7068, Springfield, Oregon 97475, and state that you are revoking this authorization.

I (We) understand that the information used or disclosed pursuant to this authorization may be subject to re-disclosure and no longer be protected under federal law. However, I (we) also understand that federal or state law may restrict re-disclosure of HIV/AIDS test or result information, mental health information, genetic information, and drug/alcohol diagnosis, treatment, or referral information.

Unless revoked, this authorization shall be in force for the purpose of enrollment or eligibility determination or policy underwriting for a period not to exceed 24 months. Once an enrollment or eligibility determination has been made, this authorization to use or disclose this protected health information expires.

Each of us authorize you, on behalf of ourselves and the listed family members, to give medical information (including alcohol, chemical dependency, mental treatment, or HIV treatment) you have about us to PacificSource or its representatives.

An insurer offering an insurance contract accepts significant financial risk. Complete information is necessary concerning all health conditions, however minor, to determine whether coverage will be offered. The questions on the application are intended to reveal any and all significant health conditions. Please take the time to give complete and accurate responses, as the insurer may rely solely upon your answers. Any material mistake could completely invalidate (void) the policy at any time within the next two years, even after claims are approved and paid.

I (We) have reviewed and I (we) understand this authorization and the "Certification of Correctness" above.

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Spouse's/Domestic Partner's Signature  
(if applying for coverage)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of child age 18 or older  
(if applying for coverage)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of child age 18 or older  
(if applying for coverage)

\_\_\_\_\_  
Date

*Required if applicant is a minor:*

\_\_\_\_\_  
Signature of (check one)  
 Parent  Guardian

\_\_\_\_\_  
Date

*This application must be signed and dated no more than **60 days prior to the requested effective date**. All fields must be completed for this authorization to be valid. If approved, PacificSource will provide the policyholder with a copy of this completed form with the policy.*

\_\_\_\_\_  
Printed Name of Parent or Guardian

## 10. Are You Ready to Submit?

- Are all sections filled in completely?
- Did you include the full contact information for each applicant's current healthcare provider in case we need to contact them?
- Have you attached any requested paperwork (such as guardianship documentation, Certificate of Coverage, etc.)?
- Have you selected a payment option and attached a voided check if needed?
- Did you select a policy effective date on page 2?

## 11. Submit

Send your signed, completed application and attachments to us by:

**Mail:** PacificSource Health Plans  
PO Box 7068  
Springfield, OR 97475-0068

**Fax:** (541) 225-3646

**Email:** individual@pacificsource.com

Thank you for your application!

## 12. Producer Authorization

I, the insurance producer, have not made any representations to the applicant about any provisions, benefits, conditions, or limitations of the policy except through written material furnished by PacificSource. The applicant has been informed that the effective date of coverage is assigned only by PacificSource. I hereby certify that information supplied to me by the applicant has been truly and accurately recorded hereon.

\_\_\_\_\_  
Producer's Name (printed)

\_\_\_\_\_  
PacificSource Producer Number

\_\_\_\_\_  
Producer's Signature

\_\_\_\_\_  
Date

Office use only